How Projects Really Work!

What the Customer Asked For	How the Customer Explained It	How the Project Leader Understood It	How the Analyst Designed It	How the Programmer Wrote It
What the Beta Testers Received	How the Business Consultant Described It	How the Project was Documented	What Operations Installed	How the Customer was Billed
How It was Supported	What Marketing Advertised	When It was Delivered	What the Customer Really Needed	What the Digg Effect can do to Your Site
The Disaster Recover Plan	The Open Source Version	How It Performed Under Load	How Patches Were Applied	